GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:3773
ANSWERED ON:17.04.2002
IMPROPER TREATMENT IN GOVERNMENT HOSPITALS IN DELHI
RAJESH RANJAN (PAPPU YADAV);RATNA SINGH

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government are aware that the outdoor patients are not being treated properly in the Government Hospitals, viz. Ram Manohar Lohia Hospital, Safdarjung Hospital and All India Institute of Medical Sciences, so much so the seriously ill patients are given dates for ultrasound CT scan and other examination after two to three months resulting further deterioration in condition of patients;

(b) if so, the number of complaints received by the Government in this regard during the last three years alongwith the action taken thereon;

(c) whether any action has been taken against doctors or officials found guilty in this regard during the period; and

(d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a): In so far as Dr. RML Hospital, Safdarjung Hospital and LHMC & Associated Hospitals are concerned all the patients are attended and treated properly in the OPDs/casuality as per the requirement of the patients. For routine cases who requires test like Ultrasound and CT Scan, advance dates are given due to heavy rush of the patients. However, these investigations are done on the same day for serious and emergency patients.

All India Institute of Medical Sciences has informed that for seriously ill patients, all the investigations are done on priority basis. For other stable patients most of the investigations are done on the same day except for few investigations for which patients are given dates depending on availability of that particular investigation/test at that point of time. The waiting period for ultrasound, CT Scan and other radiological examinations is very short and average waiting period given below:-

OUTDOOR PATIENTS:

X-ray - (No waiting)
Ultrasound - 7 days
Mammography - 3 days
CT Scan - 10 days
INDOOR PATIENTS: - No waiting.

(b)to(d): In view of (a) above, do not arise.